

MAX ROESSLER

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PROFESSIONAL SUMMARY

DevOps Engineer specializing in cloud migration, infrastructure automation, and CI/CD pipeline development across Azure, AWS, and OpenShift. Skilled in infrastructure as code with Ansible and Terraform, container orchestration using Kubernetes and Docker, and cross-platform system administration. Recognized for bridging technical expertise with business needs through solution-oriented engineering.

CORE SKILLS

Cloud Platforms & DevOps: Azure, AWS (EC2, S3, IAM, Route53), Open Telekom Cloud, GitOps, Cloud Migration, Container Migration

Infrastructure as Code (IaC): Ansible, Terraform, Puppet, System Hardening, GitHub Actions

CI/CD & Automation: Jenkins, ArgoCD, Bitbucket, Git, CI/CD Pipelines

Container Orchestration: Docker, Docker Compose, Kubernetes, OpenShift, Helm, Quay

Monitoring: Prometheus, Grafana, Icinga2, Nagios, Telegraf, InfluxDB, ELK Stack (Elasticsearch, Logstash, Kibana)

Systems, Scripting & Networking: Ubuntu Server, RedHat Enterprise Server, Debian, RHEL, Rocky Linux, Alma Linux, CentOS, Windows Server, Bash, PowerShell, Python, Nginx, Apache Webserver, HAProxy, Traefik, pfSense, Proxmox, IIoT, Azure IoT Hub, OPC UA

Methodologies & Frameworks: Agile Methodologies, Scrum

WORK EXPERIENCE

Independent Consultancy

2022–Present

Freelance IT Administrator & System Engineer

- Execute IT projects independently across IT administration, coordination, system engineering, and security
- Lead cloud migration initiatives for Baloise, automating Windows Server migrations with Ansible and optimizing Docker containers with Helm Charts for OpenShift/ArgoCD
- Collaborate with Operations, DevOps, and Project Management teams to execute cloud strategies and streamline change processes
- Built CI/CD pipelines with Jenkins and Ansible, achieving fully automated deployments for Baloise
- Implemented GitOps workflows with ArgoCD and managed IaC with Ansible
- Managed migration of applications to OpenShift, reducing resource usage and licensing costs by 80%
- Provided 1st and 2nd-level technical support for Univention, resolving complex UCS, OpenLDAP, Samba4, and Kerberos issues for 40+ enterprise customers
- Achieved an 80% first-contact resolution rate and improved system reliability across supported platforms

demicon GmbH

2021–2022

Atlassian Consultant & IT Administrator

- Executed Atlassian Server and Data Center to cloud migrations, conducting requirement analysis, test migrations, and system updates for Jira, Confluence, Bitbucket, Bamboo, and Crowd

- Provided end-to-end administration and support for Atlassian client systems, including setup, updates, maintenance, and troubleshooting
- Designed and architected new IT solutions, delivering 2nd-level support and ensuring system scalability
- Optimized system configurations and supported clients through system enhancements and customizations
- Migrated 20+ Atlassian clients from Server/Data Center to Cloud environments, updating 60+ Atlassian Systems, spanning Jira, Confluence, Bitbucket, and Crowd platforms

STAGIL GmbH

2018–2021

Atlassian Consultant & IT Administrator

- Managed hosting, provisioning, and monitoring of Atlassian systems, ensuring stability for client environments
- Provided DevOps support and technical consulting, assisting customers in optimizing Atlassian infrastructure
- Planned and delivered Jira and Confluence Data Center rollout for Samsung Germany HQ, supporting 800+ users with high availability and full post-deployment support

T-Systems Multimedia Solutions GmbH

2013–2018

System Engineer

- Automated infrastructure provisioning with Puppet, creating 30+ modules for consistent deployments across 80+ Linux servers
- Implemented CI/CD pipelines and managed RHEL/CentOS systems, including RHEL 7 migrations and backup strategies, to optimize deployment and system performance
- Deployed and maintained Nagios, Icinga2, and Cacti monitoring for 600+ systems, cutting response time by 70% and reducing false-positive alerts by 40%
- Led the architecture and deployment of an IBM WebSphere eCommerce platform with 99.9% uptime

DAS Environmental Expert GmbH

2011–2013

IT Administrator

- Architected and deployed an enterprise monitoring solution using Nagios, bringing visibility to 200+ IT assets
- Administered Microsoft-based client/server infrastructure and delivered global multi-tiered support, resolving 50+ incidents monthly as the sole IT administrator and maintaining 95%+ user satisfaction
- Optimized monitoring capabilities by integrating custom plugins and expanding coverage to meet evolving business requirements, reducing mean time to detection (MTTD) for critical issues by 60%

EDUCATION

Berufsbildungswerk Dresden, Dresden, Germany

2008–2011

Vocational Training in IT System Integration (Berufsausbildung zum Fachinformatiker – Systemintegration)

LANGUAGES & CERTIFICATIONS

Languages: German (Native), English (C2)

Certifications: ITIL Foundation for IT Service Management, IBM WebSphere Commerce V7 System Administration, Implementing Microsoft Azure Infrastructure Solutions (MOC 20533), Configuration Management with Puppet